BRITISH COUNCIL

Analytical Problem Solving and Decision Making: Clear Logic, Smart Solutions

Core skills developed

⚖️ **Decision making & judgement**

👤 **Productivity & personal effectiveness**

🧭 **Leading self & others**

🖱️ **Digital literacy & tool confidence**

👥 **Effective communication**

🧠 **Adaptability & learning agility**

👥 **Relationship & stakeholder management**

💗 **Emotional intelligence (EQ)**

📊 **Analytical thinking & problem solving**

Smarter decisions for complex challenges
In today's dynamic business landscape, the ability to move from complex situations to clear, risk managed solutions is a crucial skill. Developing sound judgment and decisive action within teams consistently facilitate progress and create measurable value. This course equips professionals with a repeatable framework to identify core opportunities, generate innovative solutions, and manage implementation effectively.

The practical approach is immediately applicable back in the workplace. Mastery of these capabilities helps boost agility, deliver real results, and significantly enhance positive financial impact through sound decisions.

Benefits

✅ Course participants will gain sharper professional perspective, increased influence among peers and a greater ability to manage competing demands with self-assurance and focus.
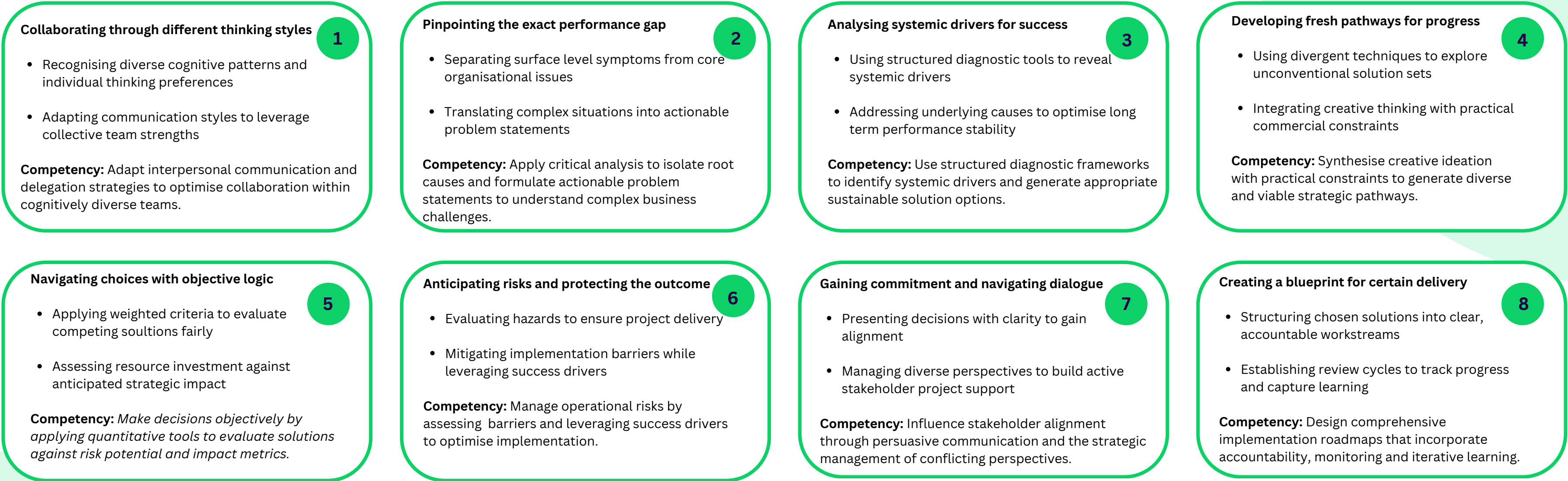
✅ Stakeholders will gain smoother project transitions, seamless progress during change and more reliable expectations through objective and evidence-based decisions.

✅ Your organisation will gain increased operational agility, better resource allocation and stronger collaborative trust as teams align on shifting priorities with ease.

Modules

Collaborating through different thinking styles ①

- Recognising diverse cognitive patterns and individual thinking preferences
- Adapting communication styles to leverage collective team strengths

Competency: Adapt interpersonal communication and delegation strategies to optimise collaboration within cognitively diverse teams.

Pinpointing the exact performance gap ②

- Separating surface level symptoms from core organisational issues
- Translating complex situations into actionable problem statements

Competency: Apply critical analysis to isolate root causes and formulate actionable problem statements to understand complex business challenges.

Analysing systemic drivers for success ③

- Using structured diagnostic tools to reveal systemic drivers
- Addressing underlying causes to optimise long term performance stability

Competency: Use structured diagnostic frameworks to identify systemic drivers and generate appropriate sustainable solution options.

Developing fresh pathways for progress ④

- Using divergent techniques to explore unconventional solution sets
- Integrating creative thinking with practical commercial constraints

Competency: Synthesise creative ideation with practical constraints to generate diverse and viable strategic pathways.

Navigating choices with objective logic ⑤

- Applying weighted criteria to evaluate competing soultions fairly
- Assessing resource investment against anticipated strategic impact

Competency: *Make decisions objectively by applying quantitative tools to evaluate solutions against risk potential and impact metrics.*

Anticipating risks and protecting the outcome ⑥

- Evaluating hazards to ensure project delivery
- Mitigating implementation barriers while leveraging success drivers

Competency: Manage operational risks by assessing barriers and leveraging success drivers to optimise implementation.

Gaining commitment and navigating dialogue ⑦

- Presenting decisions with clarity to gain alignment
- Managing diverse perspectives to build active stakeholder project support

Competency: Influence stakeholder alignment through persuasive communication and the strategic management of conflicting perspectives.

Creating a blueprint for certain delivery ⑧

- Structuring chosen solutions into clear, accountable workstreams
- Establishing review cycles to track progress and capture learning

Competency: Design comprehensive implementation roadmaps that incorporate accountability, monitoring and iterative learning.

Outcomes

★ Apply diagnostic frameworks to isolate the root causes of performance gaps, define decision options and identify the most valuable opportunities for improvement

★ Select the most effective solution by weighing innovative ideas against practical constraints and potential positive risks

★ Coordinate the full lifecycle of a decision from initial stakeholder buy in to the tracking of measurable results and lessons learned