

**One Test  
for Global  
Success**



Telephone (+65) 6473 1111  
E-mail [sgexamteam@britishcouncil.org.sg](mailto:sgexamteam@britishcouncil.org.sg)  
Address British Council, 30 Napier Road,  
Singapore 258509

Opening hours  
Monday to Friday 10.00 a.m. – 6.00 p.m.  
Saturday 8.30 a.m. – 4.30 p.m.  
Sunday and public holidays Closed

 [www.ieltsasia.org/sg](http://www.ieltsasia.org/sg)



IELTS SINGAPORE

# IELTS – the test that opens doors throughout the world

The International English Language Testing System (IELTS) is the world's most popular English language proficiency test for higher education and global migration, with over **3.5 million** tests taken in the past year.

The IELTS test is trusted by over **10,000** organisations, including universities, professional bodies, employers and migration authorities.

## Why IELTS?

### Recognition & Acceptance



Widely recognised by over 10,000 organisations worldwide.



One test to gain access to English-speaking countries including the UK, the US, Australia, Canada and New Zealand.

### Relevance & Authenticity



Face-to-face speaking test which prompts the most authentic oral assessment.



Emphasis on real world application of English rather than an academic focus.

### Efficiency & Convenience



Fast results available online on the 5th-7th day after the test for computer-delivered IELTS and 13th day after the paper-based IELTS.



Test results can be sent directly to organisations or institutions.



Quiet test environments enable test takers to sit the test without distraction.



Over 1,600 test venues in more than 140 countries.

### Why IELTS with the British Council?



Global administrator of IELTS in 140 countries.



Reputable expert in teaching and testing English for over 75 years.



Excellent quality of test venues, provisions and materials.



Assortment of free preparation resources such as Road to IELTS.



Team of customer service experts to assist and support you.

# About IELTS

IELTS is a test that measures the language proficiency of those who want to study or work in environments where English is used as a language of communication.

There are two modules to choose from: **IELTS Academic** and **IELTS General Training**.

## IELTS Academic



To study at the undergraduate or postgraduate level.



To join a professional organisation or registration in an English-speaking country.

## IELTS General Training



To work or undertake work-related training in an English-speaking country.



To immigrate to an English-speaking country.



To study or train at below degree level.

Each organisation sets its own entry requirements. In some cases, both the Academic and General Training module may be accepted. If you are in doubt as to which module to take, you should contact the organisation to which you are applying to confirm their requirements.

## IELTS for UKVI

'IELTS for UKVI' is a UK government-approved Secure English Language Test (SELT). This means that IELTS can be used to prove your English language abilities in support of a UK Visa and Immigration (UKVI) application.

To find out whether you need to take an approved SELT test, what level you need to achieve and which test you can use, please visit <http://www.ieltsasia.org/sg/study-in-uk/ukvi>.

## The IELTS test format

The actual test taken is the same for both IELTS and IELTS for UKVI, with the same content, examiners, format, level of difficulty, scoring and so on. The only difference between the two is that IELTS for UKVI is administered in a test venue with video recording and CCTV facilities.



### Listening

(Time: 30 minutes, plus 10 minutes extra to transfer your answer to the answer sheet)



### Reading

(Time: 60 minutes)



### Writing

(Time: 60 minutes)



### Speaking

(Time: 11-14 minutes)

# The IELTS 9-band scale

You will be given a score from 1 to 9 for each part of the test: Listening, Reading, Writing and Speaking. The average of these four represents your overall band score. You can score whole (e.g: 5.0, 6.0, 7.0) or half (e.g: 5.5, 6.5, 7.5) bands in each part of the test.

Band score	Skill level	Description	Common European Framework of Reference (CEFR)	
9	Expert user	You have a fully operational command of the language. Your use of English is appropriate, accurate and fluent, and you show complete understanding.	C2	Proficient user
8.5				
8	Very Good user	You have a fully operational command of the language with only occasional unsystematic inaccuracies and inappropriate usage. You may misunderstand some things in unfamiliar situations. You handle complex detailed argumentation well.	C1	
7.5	Good user	You have an operational command of the language, though with occasional inaccuracies, inappropriate usage and misunderstandings in some situations. Generally, you handle complex language well and understand detailed reasoning.		
7				
6.5	Competent user	Generally, you have an effective command of the language despite some inaccuracies, inappropriate usage and misunderstandings. You can use and understand fairly complex language, particularly in familiar situations.	B2	
6				
5.5				
5	Modest user	You have a partial command of the language, and cope with overall meaning in most situations, although you are likely to make many mistakes. You should be able to handle basic communication in your own field.	B1	
4.5				
4				
3	Limited user	Your basic competence is limited to familiar situations. You frequently show problems in understanding and expression. You are not able to use complex language.	N/A	
	Extremely Limited user	You convey and understand only general meaning in very familiar situations. There are frequent breakdowns in communication.		
2	Intermittent user	You have great difficulty understanding spoken and written English.		
1	Non-user	You have no ability to use the language except for a few isolated words.		

# IELTS Registration Process



## Online

---

Please refer to the following website for IELTS test fee.

**IELTS:** <https://www.britishcouncil.sg/exam/ielts>

Please refer to the following website for IELTS for UKVI test fee.

**IELTS for UKVI:** <https://www.britishcouncil.sg/exam/ielts-uk-visa-immigration>

UKVI registration is only available online.



## In person (at the British Council)

---

1. Download an application form at <https://www.britishcouncil.sg/exam/ielts/book-test>
2. Prepare a photocopy of your NRIC or passport (if you are a Singaporean or Permanent Resident); or a photocopy of your passport (if you are not a Singaporean).
3. Visit us at our Napier Road Centre and pay the test fee by cash / NETS / credit card (Visa / Mastercard).
4. This application method is not applicable to IELTS for UKVI.



## Confirmation

---

1. Upon registration and successful payment, you will receive an e-mail to confirm that your place has been reserved.
2. A confirmation e-mail with test details will be sent to you within five working days before the written / speaking test day. You can also view and print the information on our online registration system.

### Special Requirements:

We make our best effort to assist test takers with special needs. We try our best to enable test takers to understand examination questions and the methods of giving answers. All test takers, regardless of disability, will be assessed fairly and objectively.

Please inform us before you pay the examination fees of any test takers who require special arrangements. Relevant supporting material (such as medical certificates) should be submitted at least three months prior to the test date.

### Things to take note of on the day of the test:

- Candidates MUST bring the same original identity card/passport as submitted on the application form. If candidates have changed the identification documents, it is their responsibility to inform us at least seven working days prior to the written/speaking test date, whichever is earlier.
- Latecomers will NOT be admitted, and there will be no refund of test fee or transfer of test date.
- Pens, pencils and erasers are provided for the test. Please do not bring your own stationery.
- Only plain water in a transparent bottle is allowed (labels must be removed).
- A shared storage area is provided on-site. You must leave your personal belongings (including mobile phones, pencil cases and personal valuables) in the storage area and pick them up at the end of the test. The British Council will not be held responsible for lost or damaged belongings.

# Prepare for IELTS

We offer IELTS test takers a wealth of resources, including free online practice materials, seminars and videos, mock tests and preparation courses to help you succeed in the IELTS test.

## Get ready for a great IELTS score with Road to IELTS

**Road to IELTS** is a comprehensive, 100% online preparation course designed by British Council IELTS experts. It is available in three versions.



### Test Drive

10 hours of material



### Last Minute

20 hours of material



### Full Version

120 hours of material

You can visit the IELTS official website <http://www.ieltsasia.org/sg/prepare/road-to-ielts> to sample the free **Test Drive**, with ten hours of learning content. Candidates who registered for IELTS with the British Council will have exclusive access to the **Last Minute** version, with an extra 20 hours of learning content. The **Full Version** is available for purchase at <http://www.ieltspractice.com/buy.php>.



## IELTS Insight Workshop

This one-day workshop is exclusive to candidates who register IELTS with the British Council. It will familiarise you with the IELTS test format so you can perform more confidently on the test day. The workshop takes a practical approach to learning, and you will work together with other students to perform tasks. For details, please visit <https://www.ieltsasia.org/sg/prepare/ielts-insight-workshop>.



## Preparation videos



Prepare for the IELTS test with our videos. Get tips, strategies and advice and learn more about the different criteria used during assessment. For details, please visit <https://www.ieltsasia.org/sg/prepare/videos>.



## Practice tests

You can download free copies of practice test papers for the IELTS Academic and General Training module. They include all four areas of the test: Listening, Reading, Writing and Speaking. For details, please visit <https://www.ieltsasia.org/sg/prepare/practice-test>.

# Pre-test and Post-test services

## IELTS

### Test Results

Test results will be available 13 calendar days (paper-based IELTS) or 5-7 days (computer-delivered IELTS) after the written test, excluding public holidays. You can view your results at <https://ielts.britishcouncil.org/CheckResults.aspx> (paper-based IELTS) or <https://ieltsregistration.britishcouncil.org> (computer-delivered IELTS) from the day that the results are released. The results will also be mailed to candidates 13 calendar days after the written test. It may take an additional three to five working days for mailing. Please ensure that you provide a valid correspondence address on the application form.

Candidates may request to collect their results personally. This request may be made at the point of registration or by the speaking test date.

Please take note that we are not permitted to give results over the phone or by email.

---

## Extra Test

### Report Form (TRF)

You are given only ONE copy of the Test Report Form (TRF). As part of our service, the British Council can send five extra copies on your behalf to institutions via registered mail. If you require more than five extra copies to be sent to institutions, or if your request is made two months after the date of the exam, you will need to pay S\$21.00 for each copy of the TRF. If you wish to have the TRF sent via courier service (DHL), a fee of S\$60 per address is applicable.

\*Only IELTS recognising organisations subscribed to the electronic download service can download test takers' results.

---

## Enquiry on

### Result (EOR) Service

Test takers may apply for an enquiry on results (EOR) only at the centre at which they took the test and within six weeks of the test date. For a fee of S\$185.00 (IELTS) / S\$215.00 (IELTS for UKVI), the test taker's test material is forwarded to the UK for re-marking. If the score on any module increases after re-marking, the fee will be refunded. It takes around four to six weeks from receipt of the candidate's exam materials in the UK before the candidate is notified of the re-mark results. The candidate will receive an EOR feedback letter stating their final result status.

---

## Search for IELTS

### Recognising Organisations

For a full list of organisations that accept IELTS, please go to the IELTS global recognition search engine available at <http://www.ieltsasia.org/sg/study-in-singapore>.

---

## IELTS

### Postponement

If you want to postpone the test date, you must inform us in writing no later than five weeks before the written test date. Your request is subject to approval, and a fee of S\$80 will be charged for this service. Please note that approval may be granted for critical situations such as bereavement, medical reasons, military service etc. No charge will be applied if you encounter any of these critical situations.

---

## IELTS

### Refund

Any requests for a refund must be made at least five weeks before the test date. Up to 25% of the test fee will be charged as an administration. Please note that your refund request is subject to approval. If you cancel your test within five weeks prior to the test date, you will not be eligible for a refund. This also applies to registrations made within five weeks of the test date.

---

# 2020 IELTS Test Dates

## January

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## February

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

## March

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

## April

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

## May

S	M	T	W	T	F	S
31					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

## June

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

## July

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## August

S	M	T	W	T	F	S
30	31					1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

## September

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

## October

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## November

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

## December

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Available IELTS test dates in Singapore: ● Academic ● General training ● UKVI

Please visit our website for IELTS UKVI and Life Skills test dates.

All information is correct at the time of printing (January 2020) and subject to change without prior notice.

British Council (Singapore) Limited (UEN 201202363R) is a subsidiary of the British Council which is the United Kingdom's international organisation for cultural relations and educational opportunities.