

British Council Announces Partnership with Roffey Park Institute to Launch Business Leadership Courses

For Immediate Release - Singapore, October 24 2017: The Professional Development Centre, British Council Singapore is pleased to announce the signing of a partnership with Roffey Park Institute to facilitate three leadership courses. Held in November, the day-long courses include [Compassionate Leadership](#), [Resilience at Work](#) and [Dynamics of Group Facilitation](#).

The Professional Development Centre (PDC), facilitates intensive courses for improvements in specific areas for working professionals. Courses are designed to put new skills into action through realistic communicative activities and plans to take back to the office. The PDC has been operating for over 30 years, training more than 8,000 employees a year in the public and private sectors.

“We are delighted with this new partnership with Roffey Park in Singapore, combining our resources to bring programmes to leaders in Singapore that will help them take on the opportunities and challenges of today’s dynamic working environment,” said Roland Davies, Country Director, British Council Singapore.

Roffey Park is an internationally renowned leadership institute based in the UK and Singapore with 70 years of experience of leadership, organisational development, human resources and coaching providing executive education and research to leading companies around the globe.

Utilising research materials and curriculums by Roffey Park, the three courses are facilitated by British Council trainers and encompass vital skillsets needed for an organisation’s and individual’s productivity, growth and wellbeing. Resilience, leadership and good communication are vital to success, and key challenges facing working professionals today.

“We see a growing increase in organisations under enormous pressure in order to be more productive and successful. These workshops will enable individuals to work together more effectively and be able to deal with uncertainty more confidently,” said Michael Jenkins, Chief Executive, Roffey Park Institute.

A Working in Asia survey cites employee engagement and morale as the primary people challenge right now.¹ According to studies, 43% of leaders are weak at connecting with others on a personal and emotional level, and 71% of HR managers believe that managers don’t do a good job at providing meaningful feedback, which becomes a stressor and cause of anxiety. Additionally, a culture of overtime contributes to stress, with Singaporeans clocking an average of 2,371.2 paid hours a year, more than in many other countries.² These courses address these issues through practical, actionable insights:

Compassionate Leadership: Compassion in the workplace starts with employees feeling respected and valued - these businesses are the ones that can look forward to better results.

Resilience at Work: Burn-out and stress accounts for a high number of work-related illnesses and tools for wellbeing are important for productivity. This course offers a multipronged approach to building perspective, emotional intelligence, physical energy, purpose, values and connection with others.

Dynamics of Group Facilitation: Highly practical and interactive, participants learn techniques for encouraging constructive discussion and enabling participative decision making.

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¹ Working in Asia, Roffey Park Survey

² Ministry of Manpower, Singapore

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About British Council

The British Council is the UK's international organisation for cultural relations and educational opportunities. We work with over 100 countries in the fields of arts and culture, English language, education and civil society. Last year we reached over 65 million people directly and 731 million people overall including online, broadcasts and publications. We make a positive contribution to the countries we work with – changing lives by creating opportunities, building connections and engendering trust. Founded in 1934 we are a UK charity governed by Royal Charter and a UK public body. We receive 15 per cent core funding grant from the UK government. www.britishcouncil.org

About Roffey Park

With offices in Singapore and UK, Roffey Park Institute is internationally recognised for developing innovative learning approaches that enable individuals to achieve their full potential both at work and in their wider lives. Its commitment to do so, plus its research and work in private, public and not-for-profit sectors, has enabled Roffey Park to be recognised as a leading authority in leadership, people management, personal effectiveness, human resources and organisational development. The institute's services include bespoke development training and consultancy, courses and qualification programmes for individuals. More information on Roffey Park is available at www.roffeypark.com

APPENDIX

Professional Development Course Details

Compassionate Leadership: November 3rd 2017

Changing demographics in the workplace have created new expectations about how people want to be led and managed – both the oldest and youngest in the workforce. This day-long workshop offers insight and practical guidance on leadership which combines compassion and care with holding people accountable for achieving results. Participants will benefit from mini-case studies outlining how to bring compassion beyond their own leadership and into the organisational systems and processes of their company.

Resilience at Work: November 10th 2017

This practical and insightful workshop provides a deep understanding of the nature of resilience, and how it is a process that can be learnt, and not an attribute. Resilience plays a vital part in the successful navigation of the challenges of work, and the course demonstrates how to make choices which will strengthen resilience. Drawing on recent research in Singapore, the course enables managers to understand Team Resilience, and their role is growing and sustaining it. Attendees will receive their own personal RCI (Resilience Capability Index) report with practical pointers on reframing perspectives, and strengthening EQ, amongst other skills.

Dynamics of Group Facilitation: November 8th 2017

This hands-on workshop teaches skills for facilitating effective group events – whether project groups, team meetings or other small groups. Highly practical and interactive, participants learn techniques for working productively in a group that they currently lead at work, in order to achieve desired performance outcomes. Learn how to choose the right facilitation approach according to the needs of the meeting with awareness around group dynamics.